



# ***WEB CONTACT CENTER***

## ***Hexagon Metrology Spa Contact Center – Single Point of Contact***

*Hexagon Metrology, Version 1, April 24<sup>th</sup> 2015*

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# Getting started

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## Browser

Google Chrome (suggested)

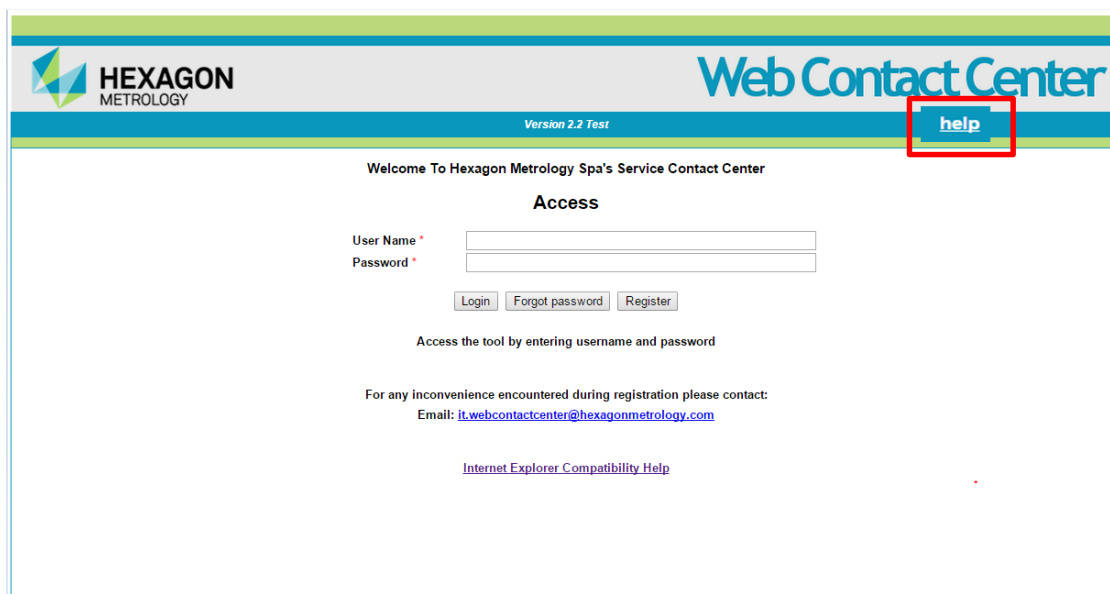
Internet Explorer V. 9 and greater.

Firefox

## Link

Link to the following Web site <http://webcc.hexagonmetrology.com>

You will access the WEB Contact Center Home Page



HEXAGON  
METROLOGY

Web Contact Center

Version 2.2 Test

help

Welcome To Hexagon Metrology Spa's Service Contact Center

**Access**

User Name \*

Password \*

Login Forgot password Register

Access the tool by entering username and password

For any inconvenience encountered during registration please contact:  
Email: [it.webcontactcenter@hexagonmetrology.com](mailto:it.webcontactcenter@hexagonmetrology.com)

[Internet Explorer Compatibility Help](#)

A message with a contact address is provided in case you meet problems during the registration or the access to the site.

By selecting “help” you can access the present documentation.

Read “[Internet Explorer Compatibility Help](#)” to setup your Browser for a correct display.

## Registration

Press “**Register**” to perform your Registration.

Select your type of Organization: Hexagon Metrology or Agent, select your organization from the list and fill all the required fields. In case the list does not show your Organization, please send a message to the contact address of the Home Page.

Press “Confirm” to send your registration.

As soon as your registration is authorized, you will receive an Email with the confirmation, together with your Username and Password to use for the first access.

## First access

Link to the site, enter your Username and Password and press “**Login**” .You will be required to change your password. Enter your “New Password” and “Retype new password”.

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Welcome To Hexagon Metrology Spa's Service Contact Center

**Access**

User Name \*

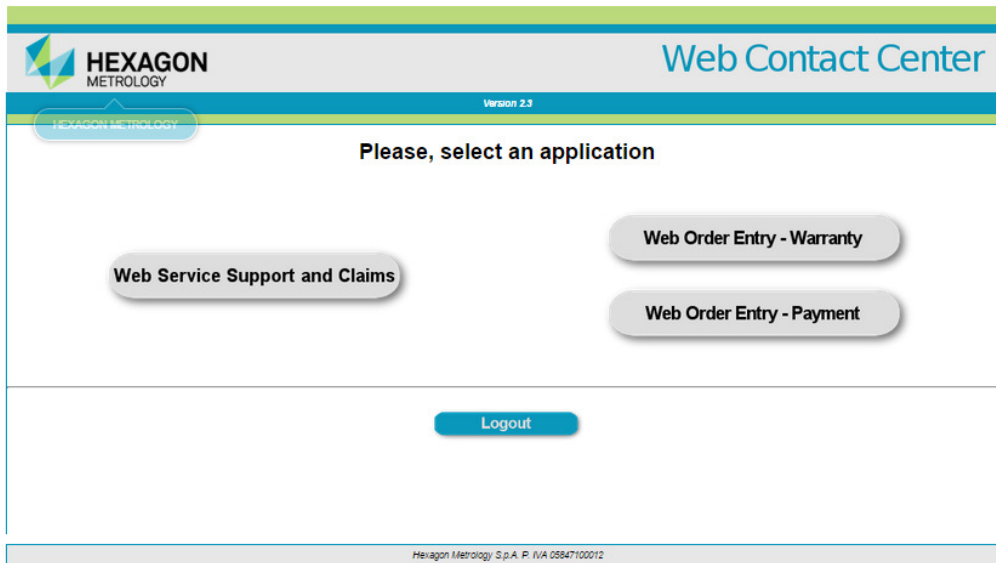
Password \*

Access the tool by entering username and password

For any inconvenience encountered during registration please contact:  
Email: [it.webcontactcenter@hexagonmetrology.com](mailto:it.webcontactcenter@hexagonmetrology.com)

[Internet Explorer Compatibility Help](#)

You will access the Web Contact Center Main Page:



Select the application required and refer to the specific documentation (Help) for that specific application.